

Clevedon Care

Hospital Parking – November 2025

- 1 The information is drawn up based on the experiences of drivers and the arrangements laid down by Hospital Trusts.
- 2 In all situations please make it clear to the client where you will pick them up for the return journey. This is usually where you dropped them off.
- 3 Please ensure that where you park/wait has mobile reception, and that you remember to have your phone on. The office will not contact drivers whilst out on a job, unless in an extreme emergency.

ASDA (Cribbs Causeway) – NHS Diagnostic Unit

Located at the far end of ASDA car park. NHS diagnostic unit is not covered by our usual ANPR system. You need to pop in to reception and register your car on the screen. Reception are helpful if you need assistance.

AZTEC WEST

Parking is available in the car park.

BRISTOL ROYAL INFIRMARY (BRI)

A digital parking permit will be issued that allows you to park in any BRI designated patient/volunteer/visitor spaces. This means any of the BRI sights – main hospital, heart and oncology centre, eye hospital, dental hospital and St. Michaels (see map for further information). Driver's can park in blue badge spaces. The blue badge must be displayed on the dashboard of the car and scanned into the pay machines (on the hill at the top of Montague Hill South) and upon exit in all the other car parks. Driver's are not allowed to park in loading, police, ambulance or any other unauthorized parking areas or on any red or yellow lines. Parking is restricted to 15 minutes in the 15 minute drop off bays.

Recommend use of client's blue badge. If a client seems to be eligible for a blue badge and does not have one, drivers should encourage them to apply. Help with this can be obtained from the office. Twenty minute drop off bays at main entrance. Limited disabled spaces underneath, with access to the hospital alongside.

Level 5: Heart outpatients have easier access through this level. Enter Oncology car park and turn left downhill, past new parking bays. Drop off and pick up only, with limited disabled bays. Access to all floors and lifts.

Dermatology: Can be entered through level 5 above, but those with limited mobility would be better taken to a separate entrance for Dermatology. Down past BRI, over two sets of traffic lights, bear left into Dighton Street and immediately first left into Montague Hill, left into Eugene Street then right up one way Marlborough Hill, past the goods entrance, and sharp left into a large passageway. You **can** park there but must stay with the car as you may have to move to allow an Ambulance entry.

CHILDREN'S HOSPITAL (Next to BRI).

Drop off at separate entrance, otherwise like BRI.

DENTAL HOSPITAL

Recommend use of Blue Badge as for BRI above. Very limited disabled parking outside. Also, very limited parking at back (left before Eye Hospital) but wheelchair access. Park on double yellow lines beside Eye Hospital if showing blue badge. You can drop off and pick up from Ambulance bays.

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EMERSONS GREEN

Free parking **BUT** you must enter your vehicle registration number into the terminal at reception.

EYE HOSPITAL

Recommend use of client's blue badge as for BRI above. Limited pay and display – drop off and pick up only outside. Wheelchair access. Park on double yellow lines beside Hospital (display disabled badge). Great care needed. It is not recommended to use the Ambulance Bays unless you stay with the car and are prepared to move if asked. You can drop off and pick up from Ambulance bays.

NUFFIELD/CHESTERFIELD

Parking spaces are limited. If there are any spaces, register your car with Reception as detailed on the parking board. If you park for over 2 ½ hours you need to inform Reception.

ONCOLOGY

Limited number of disabled bays normally occupied. Recommend use client's blue badge as for BRI above. Otherwise, limited parking, and an exceptionally busy car park. No spaces reserved for car ambulances.

SOUTH BRISTOL COMMUNITY HOSPITAL

Parking is available. If client has a blue badge, then disabled bays are clearly seen. The drop off point is not exactly close to the main entrance but that is as close as you can "legally get".

We are allowed to park in the ambulance bays preferably using the one furthest from the main entrance. Please display CC Driver Information Badge if you leave the car. Be wary of parking in the sports centre as drivers have received a fine. NCP car park can be used, driver coordinator is clarifying if we can do so free of charge.

SOUTHMEAD HOSPITAL

Some drivers use the multi storey with no issues. Once parked, check in with the Parking Desk on arrival, show your Volunteer Parking Pass and book your vehicle in for the day. This must be done on every visit and will ensure that you park for free. If you have issues getting out, you can press the button at the barrier and security will let you out. The cameras do get used to your car reg number over time and will recognise it and lift the barrier. Over the weekend and out of office hours, drivers should be able to press the button at the barrier and security will let them out.

Alternatively, drop the client at the main entrance and park elsewhere away from the hospital site and await a phone call from the client. Some drivers park out on the main street, go to Horfield leisure centre (you have to register for free), or Lidl, which has a 90 minute restriction and you need to buy something.

SPIRE HOSPITAL

Free parking at hospital but often quite difficult as increasingly busy. Otherwise, park on The Downs nearby.

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ST MICHAEL'S HOSPITAL/EAR/NOSE/THROAT.

A digital parking permit will be issued that allows you to park in any designated patient/volunteer/visitor spaces (see map for further information). Driver's can park in blue badge spaces. The blue badge must be displayed on the dashboard of the car and scanned into the pay machines (on the hill at the top of Montague Hill South) and upon exit in all the other car parks. Driver's are not allowed to park in loading, police, ambulance or any other unauthorized parking areas or on any red or yellow lines. Parking is restricted to 15 minutes in the 15 minute drop off bays.

THE GALLERIES, BROADMEAD

Enter the public car park, take your ticket and proceed to **Car Park level D (Shopping level 2)**. There are some disabled spaces on the left, not far from the pedestrian entrance to the mall and 50 metres from the Eye Hospital Assessment Clinic. You are recommended to take a Blue Badge with you. You will still have to pay at the machine on that level at the end of the appointment. The fee is adjusted to take account of this.

WESTON SUPER MARE GENERAL HOSPITAL

Please remember you will need to update your details with the General Office at Weston Hospital every year, preferably just under a year, after you last registered your car. Go into main hospital entrance, walk straight on over "bridge", turn left after 60 yards at lifts, and walk down to General Office on right hand side. Show your Clevedon Care ID card and you will be issued with an annual electronic permit.

The General Office is open between the hours of 9-5. It may be easier to park off site if the office is closed and you are not registered. You must contact security on arrival if you visit on weekends to verify your credentials as above.

If your client has a Blue Badge, there are special bays clearly signed just past the main entrance. Please note these bays fill up very quickly and so you may have to park in the main car park.

You can drop off and pick up at the main entrance and park for free in the main car park once registered as above.

Please note the mobile signal is poor. Tell the client to ask reception desk to call you if they are having difficulty on their own phone. The WIFI signal in Costa Coffee at the entrance is good and you can wait there.

If you get a parking fine from the company in Weston, DO NOT PAY, email the driver coordinator ASAP.

PARKING AT OTHER LOCATIONS

Generally, at other locations, there is ample parking either on site or in the immediate neighbourhood.

PLEASE ENSURE YOU OBEY PARKING ARRANGEMENTS